



# **COMMUNITY SERVICES ADVISORY COMMITTEE**

**Tuesday, December 11, 2012  
5:30 PM**

**Larry Schneider Board Room, Main Floor, City Hall**



**Public Agenda  
Community Services Advisory Committee  
Tuesday, December 11, 2012**

**Approval of Public Agenda**

**Minutes of the meeting held on February 7, 2012.**

**Tabled Communications and Reports  
(Tabled May 15 and September 4, 2012)**

CSAC12-2 Official Community Plan 301 and Transit Master Plan 101

**Recommendation**

That this communication be received and filed.

CSAC12-3 Designating Additional Low Floor Transit Routes

**Recommendation**

That this report be received and filed.

CSAC12-4 2011 Annual Report

**Recommendation**

That this report be forwarded to the Community and Protective Services Committee for approval.

CSAC12-5 Review of 2011-2012 Work Plan

**Recommendation**

That this communication be received and filed.

**Adjournment**

AT REGINA, SASKATCHEWAN, FEBRUARY 7, 2012

AT A MEETING OF THE COMMUNITY SERVICES ADVISORY COMMITTEE

HELD IN PUBLIC SESSION

AT 5:30 P.M.

Present: Rebecca Berthiaume, in the Chair  
Rebecca Benko, Jenna Brown, Pam Dmytriw, Byron Leoppky,  
Karen Stevens and Helen Sukovieff

Regrets: Councillor Mike O'Donnell  
Evan Allary, Sara Barr, Janet Mirwaldt and Jason Vogelsang

Also in Attendance: Committee Assistants, Mavis Torres and Todd Blythe  
Director of Community Services, Chris Holden  
Director of Parks and Open Space, Neil Vandendort  
Director of Transit, Kim Onrait

APPROVAL OF OPEN AGENDA

**Helen Sukovieff moved, AND IT WAS RESOLVED, that the open agenda be approved, as submitted.**

ADOPTION OF MINUTES

**Karen Stevens, moved, AND IT WAS RESOLVED, that the minutes of the meeting held on January 24, 2012 be adopted, as circulated.**

CSAC12-1    Review of 2011/2012 Work Plan

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Attached to this communication is an update to the Community Services Advisory Committee on the progress relating to the Work Plan. The purpose of this communication is to facilitate the review of the progress report and provide an opportunity for further discussion, if required.

**Byron Leoppky moved, AND IT WAS RESOLVED, that this communication be received and filed.**

ADJOURNMENT

**Byron Leoppky moved, AND IT WAS RESOLVED, that the meeting adjourn.**

The meeting adjourned at 6:00 p.m.

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Chairperson

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Secretary

**This document is considered to be a draft rendering of the official minutes. Minutes are not official until approved by Committee.**

# Memo

May 15, 2012

To: Community Services Advisory Committee

Re: Official Community Plan 301 and Transit Master Plan 101

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## RECOMMENDATION

That this communication be received and filed.

## BACKGROUND

The process to develop a new Official Community Plan (OCP) is well underway. Design Regina will replace the current OCP and will be the city's plan for guiding growth, development and change for the next 25 years. As such, the Plan will provide a city-wide policy framework that guides decisions on investments, services and actions.

The Administration will be making an OCP 301 presentation to the committee to provide an overview of the public engagement that occurred over the past year and the resulting Community Priorities. You be introduced to the next steps of the OCP process as well as the Transportation Master Plan which is being developed alongside the OCP.

Sincerely,



For/ Kim Sare, Project Manager  
Official Community Plan Project

May 15, 2012

To: Members,  
Community Services Advisory Committee

Re: Designating Additional Low Floor Transit Routes

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**RECOMMENDATION OF THE ACCESSIBILITY ADVISORY COMMITTEE  
- MARCH 7, 2012**

That this report be received and filed.

*ACCESSIBILITY ADVISORY COMMITTEE – MARCH 7, 2012*

The Committee adopted a resolution to concur in the recommendation contained in the report.

Councillor John Findura; Michelle Busch, Jennifer Cohen, Bill Gray, Richard Harmon, Heather Petrychyn, Michael Richter, Barbara Schmuland, Don Shalley, Don Trew, and Debra Welder were present during consideration of this item by the Accessibility Advisory Committee.

The Accessibility Advisory Committee, at its meeting held on March 7, 2012, considered the following report from the Administration:

RECOMMENDATION

That this report be forwarded to the Community Services Advisory Committee for information.

CONCLUSION

Designating additional low floor transit routes will assist people requiring low floor buses to have better access to travel throughout Regina. Currently, Routes 1, 2, 4, 8, 15 and 17 are low floor bus routes. In addition, the Transit Department plans to make Routes 3, 5, 7, 10, 11 and 21 low floor effective May 7, 2012.

BACKGROUND

The Transit fleet is comprised of 106 units of which 85 are low floor buses and 21 are high floor. Low floor buses have no steps at the front or rear door and can kneel or lower at the front to make entering the bus easier. Low floor buses are also designed with a flip out ramp that the operator can deploy to make the bus accessible to people pushing strollers or using wheelchairs, scooters and walkers. High floor buses have steps which makes access for some difficult.

The City of Regina is committed to only purchasing new buses that are low floor. As the number of low floor buses has expanded, the Transit Department has also expanded the number of designated low floor accessible routes. When a route is designated as accessible, transit assigns only low floor buses to that route. If there is a mechanical breakdown of a bus on a low floor route, Fleet Services will try to ensure that the replacement bus is also low floor. It is anticipated that all buses will be low floor by 2016.

The fleet of low floor buses has now expanded to a point where the Transit Department can further expand its designated low floor bus routes. This report advises the Committee as to what additional routes Transit plans to designate as low floor.

## DISCUSSION

Regina Transit currently has six accessible low floor bus routes. The areas that these routes cover can be viewed in Appendix A. The routes are:

- Route 1 (Dieppe/Broad North) which connects with Pioneer Village, the Pasqua Hospital, downtown and Northgate Mall;
- Route 2 (Argyle Park/Downtown) which connects the Superstore/Walmart and Northgate Mall with areas in north Regina and the downtown;
- Route 4 (Walsh Acres/SIAST) connects areas in northwest Regina, the Hillsdale neighbourhood, downtown, Wascana Park, the Wascana Rehabilitation Centre, University of Regina and SIAST;
- Route 8 (RCMP/Eastview) connects Pioneer Village to the 13<sup>th</sup> Avenue shopping area, downtown and the Eastview neighbourhood;
- Route 15 (Heritage) connects senior residential complexes in the Transition, Cathedral and Core Neighbourhoods with the General Hospital, 13<sup>th</sup> Avenue shopping and downtown; and
- Route 17 (Community Services Village) connects the Community Services Village and downtown.

These routes were chosen based on feedback received from customers requiring low floor bus service and disability-related community based organizations. Data from piloting low floor bus service on particular routes was also considered. The number of buses needed to service particular routes was also a factor in the decision.

The Transit Department plans to expand its low floor routes effective May 7, 2012 to include the following:

- Route 3 (Sherwood Estates/University) connects areas in northwest Regina, downtown, Wascana Park, Conexus Arts Centre, University of Regina;
- Route 5 (Uplands/Downtown) connects the Northgate Mall and Avon Shopping Centre with downtown.
- Route 7 (Glencairn/Whitmore Park) connects areas in east and south Regina with the downtown and three shopping centres;
- Route 10 (Woodland Grove/Varsity Park) connects areas in east Regina with the downtown, and Regina General Hospital;
- Route 11 (Normanview/Normandy Heights) connects northwest and southwest areas of the city with the downtown, Sportplex, four shopping centres and the Pasqua Hospital;
- Route 21 (University) connects east Regina neighbourhoods with the University of Regina and SIAST; and
- Proposed Harbour Landing route. This route will connect with the Golden Mile Shopping Centre where people can transfer to routes that will take them downtown, to the University and several high schools. The route is not reflected in Appendix A because it still requires final approval.

The combined coverage of the existing and proposed low floor bus routes can be seen in Appendix A.

These routes were chosen based on feedback received from customers requiring low floor bus service and organizations representing people who use accessible transit services, input received at the Accessibility Forum held on October 1, 2011, the ability of these routes to cover areas of the city that are currently not serviced by low floor bus routes, demographics, the requirement of small buses for particular routes and data by route collected through the automated fare collection system.

The Transit Department also considered the possibility of designating certain buses within every route as being low floor accessible. Feedback received from customer groups indicated that this might be confusing for those who have difficulties reading schedules. This is also more challenging for Fleet Services who is required to do a bus change off when there is a mechanical difficulty.

## RECOMMENDATION IMPLICATIONS

### Financial Implications

There are no additional costs or cost savings as a result of expanding the number of designated low floor bus routes.

### Environmental Implications

None with respect to this report.

### Strategic Implications

Designating additional low floor bus routes aligns with the City's vision of becoming a more inclusive community because it will provide enhanced mobility for people requiring low floor bus service.

### Other Implications

None with respect to this report.

### Accessibility Implications

Designating additional low floor bus routes will enhance the ability of people with mobility challenges to use fixed-route transit. It will also give some paratransit customers another travel option which is important given that paratransit cannot meet its current demand for service.

## COMMUNICATIONS

The Transit Department will promote the new low floor routes through a Public Service Announcement and in the upcoming spring paratransit newsletter that is sent to all paratransit customers. The low floor bus route brochure will also be reprinted and sent to organizations, groups and multi-unit residences advising them of the expanded low-floor bus routes. When transit schedules are reprinted, those which are designated as low floor will be marked with the universal symbol of wheelchair accessibility.

DELEGATED AUTHORITY

The Administration has authority to determine what type of buses are used on transit routes. Forwarding a copy of a report to another advisory committee is within the authority of the Accessibility Advisory Committee.

Respectfully submitted,

ACCESSIBILITY ADVISORY COMMITTEE

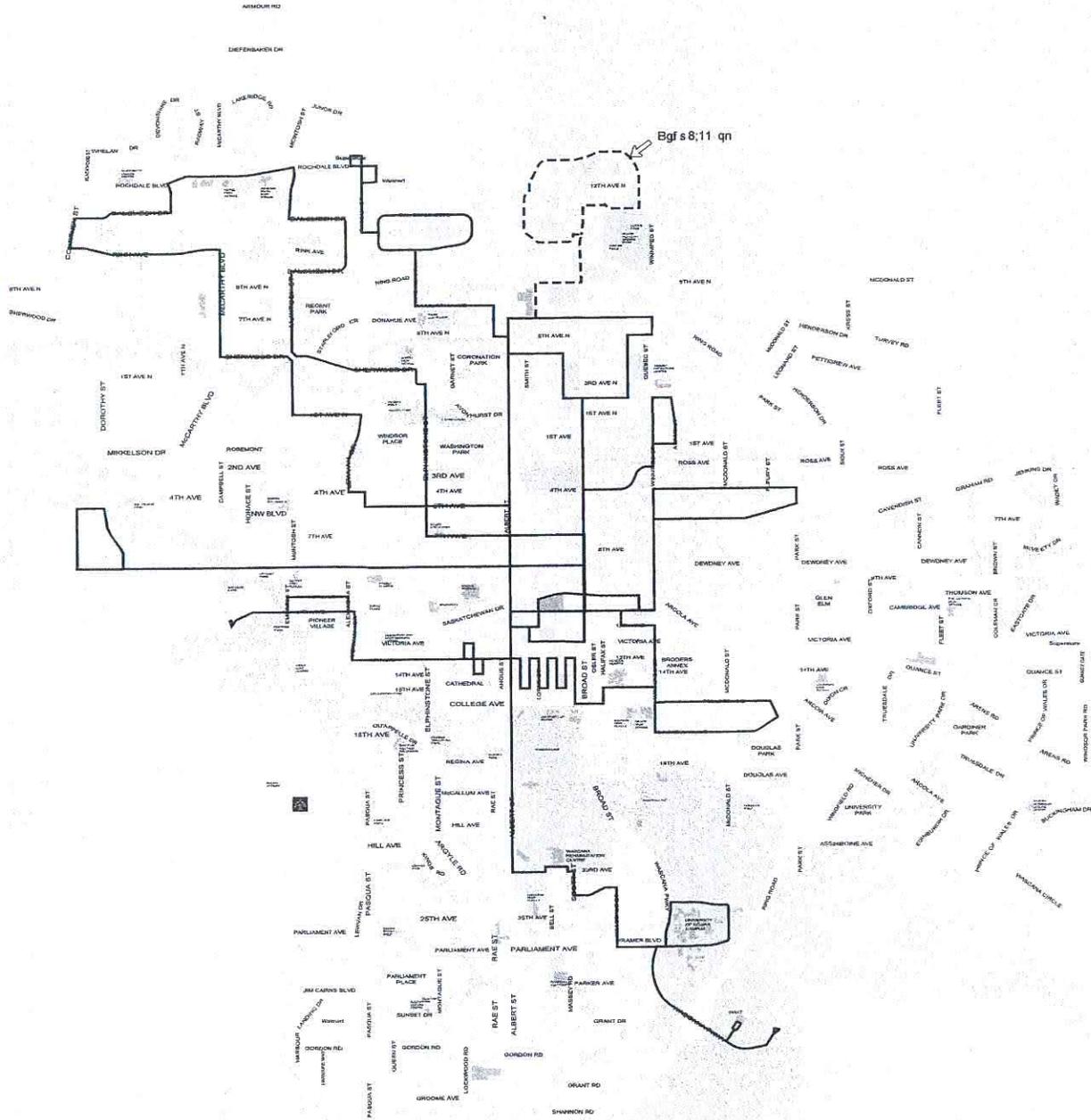
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Peggy Roettger, Secretary

APPENDIX A

Current and Proposed Coverage by Accessible Low Floor Buses

# Current Coverage by Accessible Buses





# Memo

May 15, 2012

To: Members,  
Community Services Advisory Committee

RE: 2011 Annual Report

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Attached, for discussion, is the Community Services Advisory Committee's draft Annual Report for 2011.

Respectfully Submitted,



Mavis Torres, Secretary  
Community Services Advisory Committee

2011 Annual Report

Community Services Advisory Committee

**Membership**

The Community Services Advisory Committee (CSAC) consists of members from across the community. Each member is appointed to a term of up to two years.

**Attendance**

It is recognized that regular attendance at committee meetings is important for the continuity of the work that the committee is undertaking.

**Work**

The year began with a Committee Member Orientation, the selection of the Chair, Vice Chair and presentations on the 2011- 2013 business plans from Community Services, Parks & Open Spaces and Transit.

On March 29, 2011 the committee met to establish the 2011-2012 Community Services Advisory Committee Work Plan. The desired outcomes for the planning session were:

- Understanding of the committee's terms of reference
- A work plan for 2011 and 2012
- Ownership of work plan by members.

At the end of the planning session the committee determined 3 deliverables, complete with action items:

1. Determine process for gathering information to advise on better community engagement.
2. Process for hearing and moving forward concerns from citizens. (Once issues have been identified run them through the process to test it)
3. After receiving presentations from the various departments, determining where the advisor committee fits in.

During the course of the year the committee received presentations from a variety of departments/ groups. The Official Community Plan was presented to the committee. After the presentation the committee decided to hold its own Design Regina - Citizen Circle. The Citizen Circle process was well attended and well received by the committee. Other presentations were made by the AC football Club and the Transit Services on Service and Performance Standards.

The CUTA Annual Conference was held in Regina on May 28 – June 1, 2011. The committee sent two representatives to conference. The committee members that attended the conference felt that it was a good use of their time and presented some of the information they received to the rest of the committee.

While I feel that the committee has accomplished a number of things during the past year, I believe that there needs to be a more in-depth orientation for committee members complete with job descriptions. I would like to take this opportunity to thank all of the committee members for their participation on the committee and wish those that are stepping down from the committee all the best.

Respectfully Submitted,

Rebecca Benko, Chairperson

Community Services Advisory Committee

May 15, 2012

To: Members,  
Community Services Advisory Committee

Re: Review of 2011-2012 Work Plan

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RECOMMENDATION

That this communication be received and filed.

BACKGROUND

Attached to this communication is an update to the Arts Advisory Committee on the progress relating to the Work Plan. The purpose of this communication is to facilitate the review of the progress report and provide an opportunity for further discussion, if required.

Respectfully submitted



Mavis Torres, Secretary  
Community Services Advisory Committee

Attachment

## Community Services Advisory Committee 2011/12 Work Plan

<i>Deliverable (What)</i>	<i>Action(How)</i>	<i>Resources (Who)</i>	<i>Participate /Lead</i>	<i>Budget</i>	<i>Start/ Complete Date (When)</i>	<i>Progress Update</i>
1. Determine process for gathering information to advise on better community engagement.	Research of other municipalities, presentation from Communications on current tools in use and analysis of data to determine tools and/or new tools available to communicate with and engage the public.	All Committee Members	Lead	N/A	Ongoing	In progress
2. Process for hearing and moving forward concerns from citizens. (Once issues have been identified run them through the process to test it.)	Work with City Clerk's Office to determine a process for citizens to appear before the committee on matters of interest to them and develop guidelines for the committee on what types of items they will advise Council on with regards to citizen matters.	All Committee Members	Participate	N/A	Ongoing	
3. After receiving presentations from the various departments, determining where the advisory committee fits in.	Schedule presentations with various departments to determine the types of major projects/initiatives the committee could be more involved in.	All Committee Members	Participate	N/A	Ongoing	Presentation on "OCP 201" and Design Regina. Work group formed to complete Citizen Circle and attend Design Regina events - CSAC Chair has participated in Design Regina stakeholder meeting facilitated.