

## Appendix C

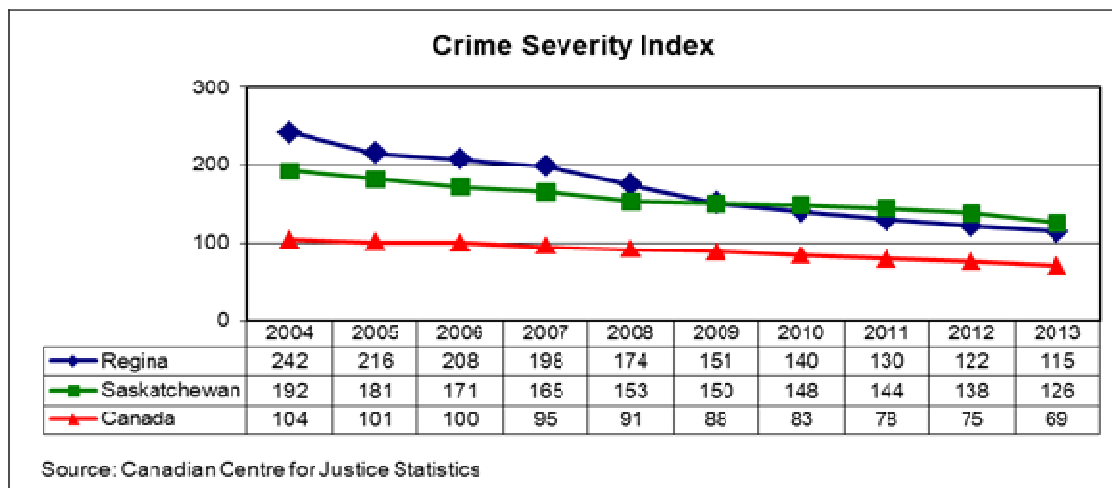
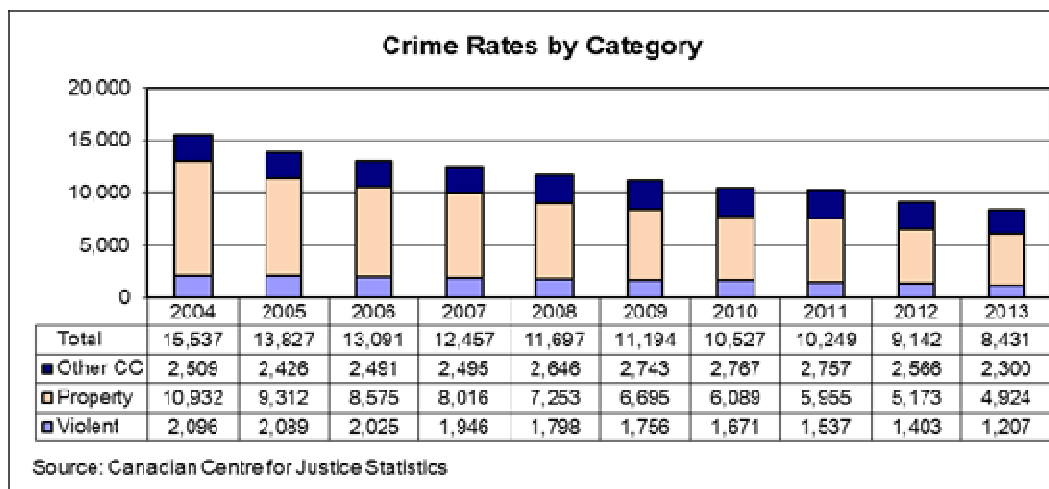
### Regina Police Service

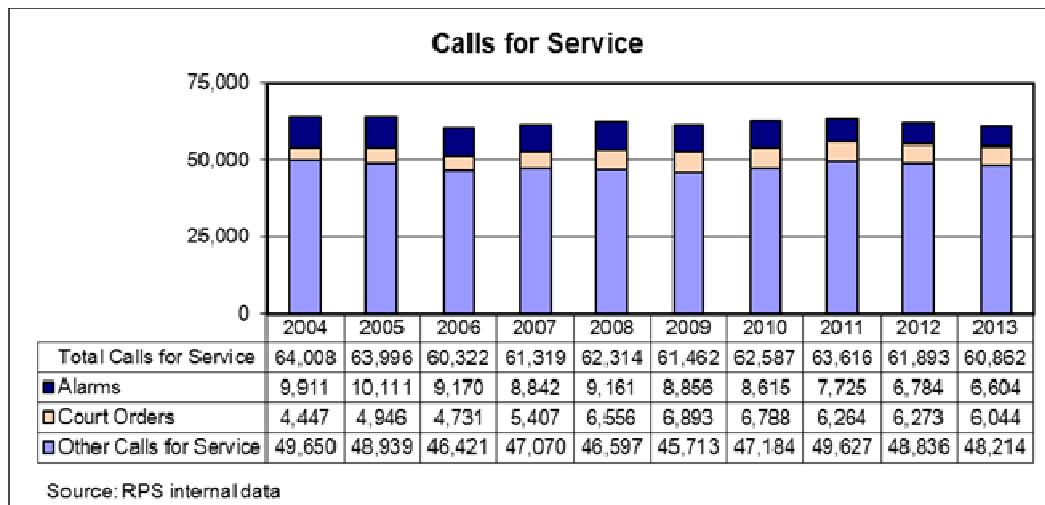
#### Providing Value to Regina Citizens

The Regina Police Service continuously looks to improve its service delivery and measures its performance through established performance indicators. These performance indicators provide internal accountability to the Board of Police Commissioners and external accountability to the citizens of Regina. The following performance indicators are regularly reported to the Board of Police Commissioners:

- crime rates, crime severity index, and calls for service

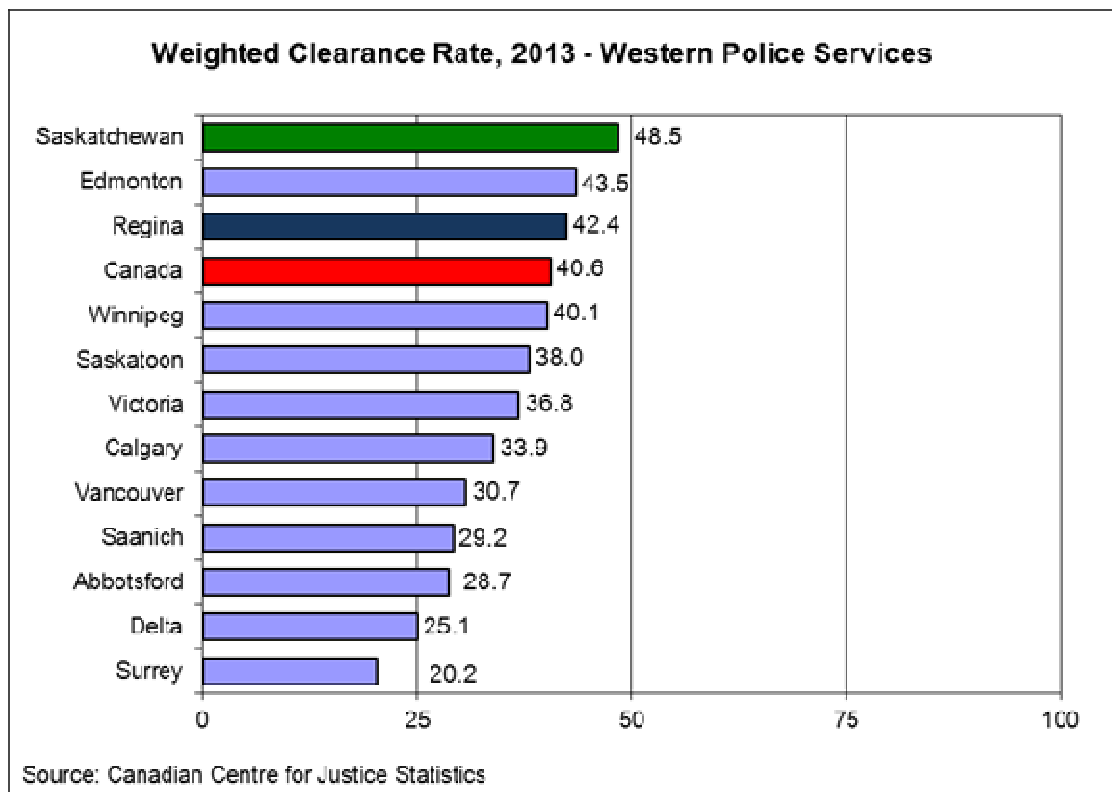
The overall level of reported crime has shown a steady decrease since 2001. The levels of Crimes Against the Person, Crimes Against Property and other Criminal Code violations are down. The Calls For Service remain steady through the ten year period.





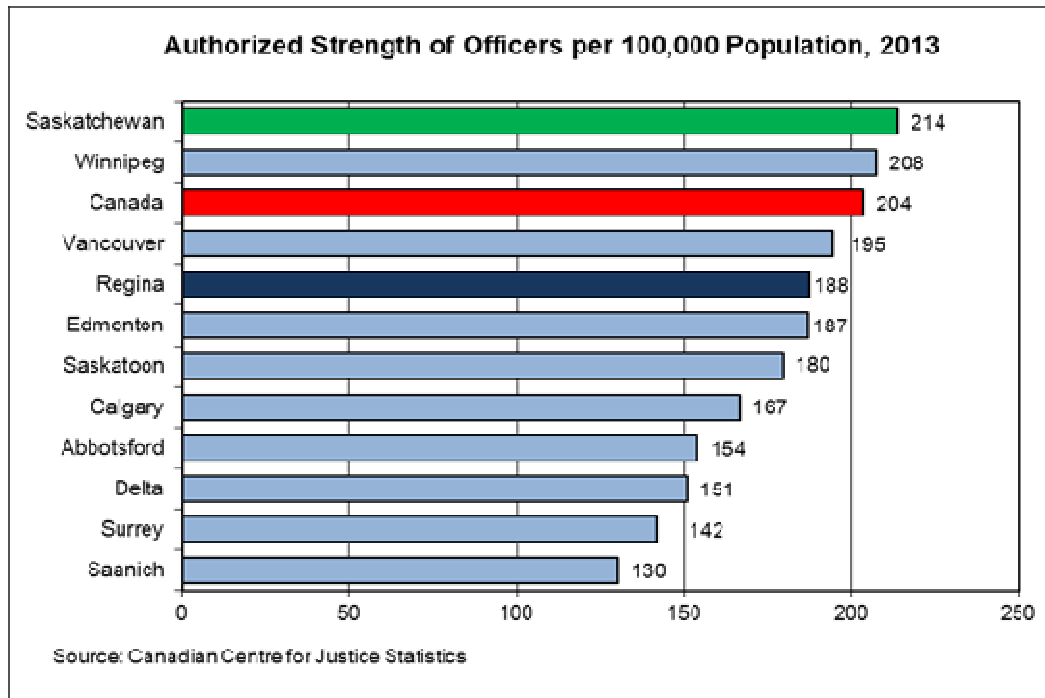
- clearance rates

Although the Regina Police Service is a busy organization with a high officer workload, the Service is effective with one of the highest clearance rates in Western Canada.



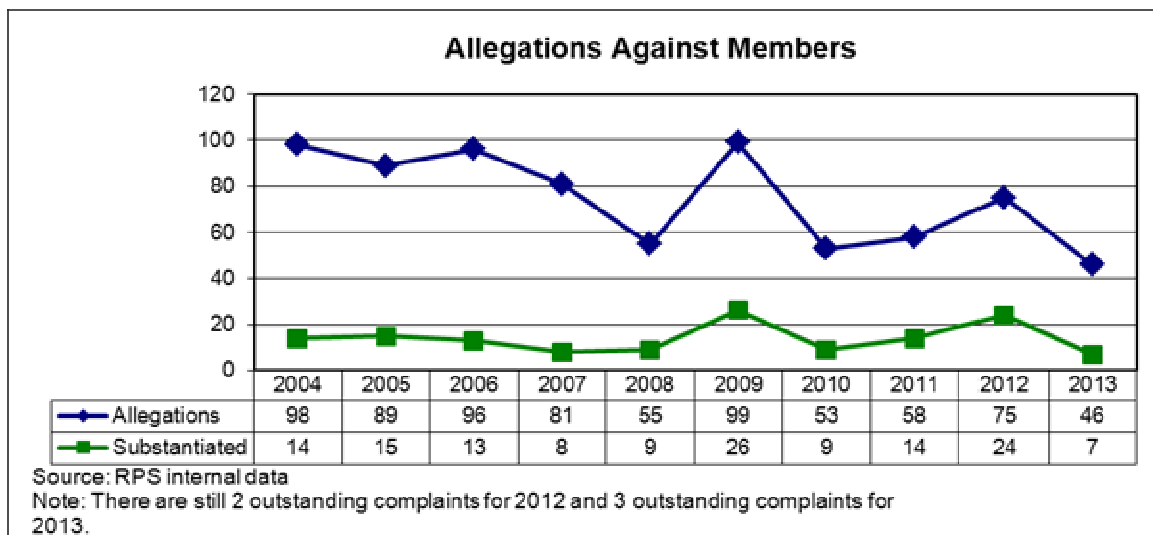
- per capita authorized strength comparisons

The Regina Police Service is average for per capita authorized strength.



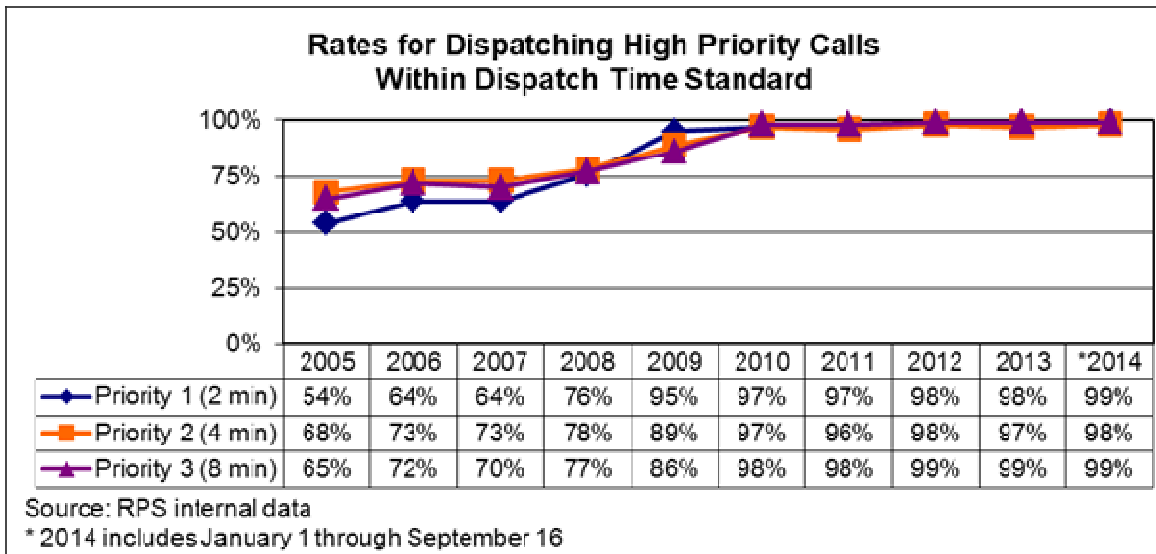
- using force and authority fairly, efficiently and effectively

The Service provides the number of complaints against members and use of force information to the Board of Police Commissioners. The number of complaints against members has been decreasing since 2004.



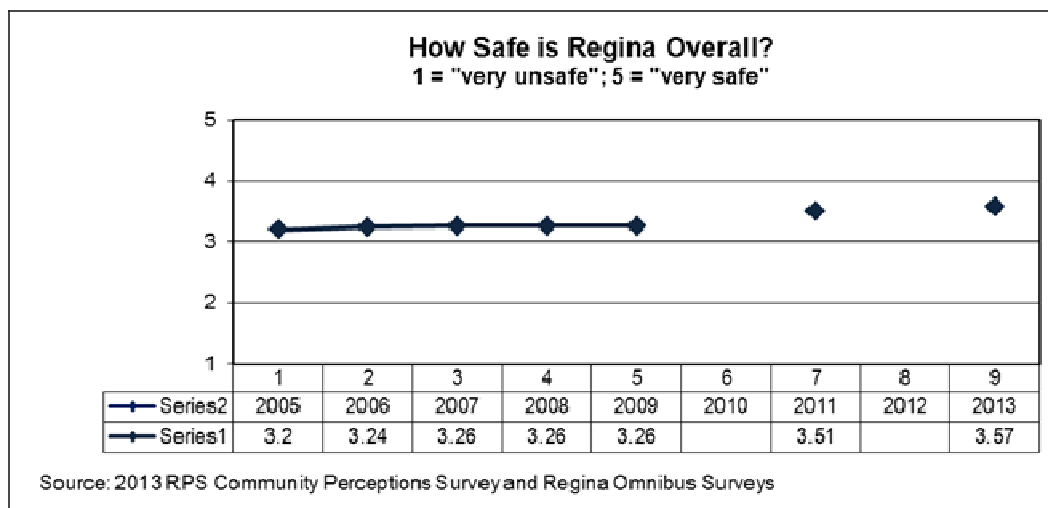
- response times

The Regina Police Service is meeting its response objectives for priority 1, 2 and 3 calls.

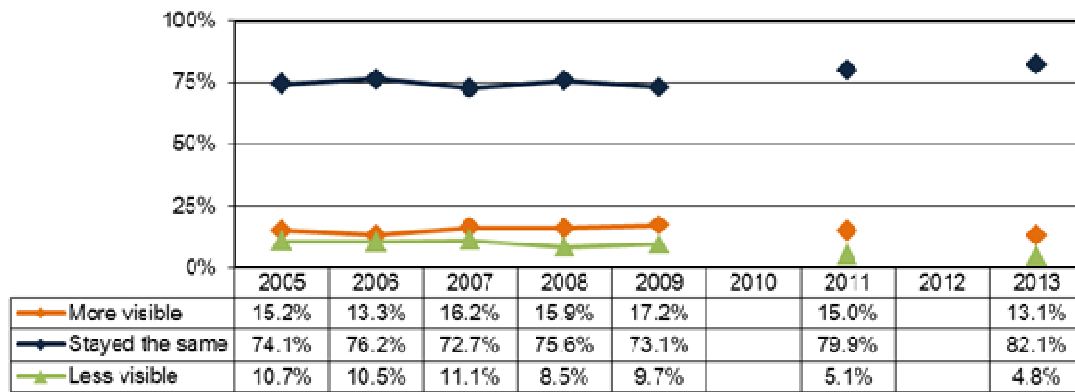


- community feedback

As a public institution, the Regina Police Service values feedback from the community on how it is doing. In 2011, the Regina Police Service began a bi-annual community survey. In Fall, 2013, the Regina Police Service conducted its second bi-annual community survey. The 2013 results indicate that a high number of citizens feel that Regina is a safe community and that the Regina Police Service has a visible presence.

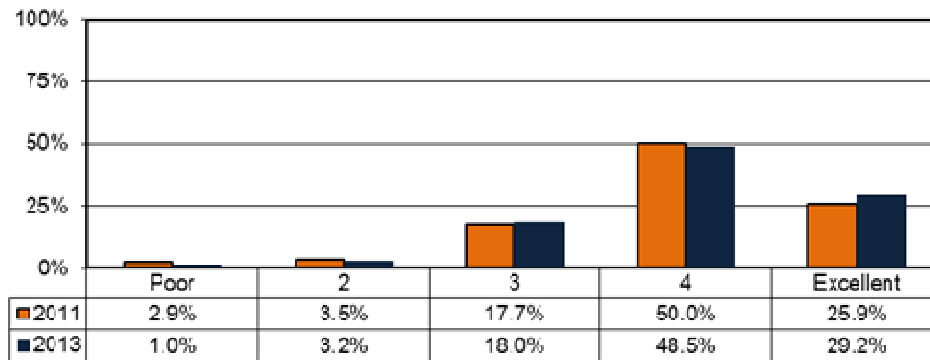


### Are Police More or Less Visible in Your Neighbourhood?



Source: 2013 RPS Community Perceptions Survey and Regina Omnibus Surveys

### Overall Quality of Service?



Source: 2013 RPS Community Perceptions Survey and Regina Omnibus Surveys