

	Taxi	Transportation Network Company (Rideshare)	ADDITIONAL INFORMATION	RECOMMENDED CHANGES
<b>City Bylaw</b>	<b>The Taxi Bylaw, 1994</b>	<b>Vehicle for Hire Bylaw</b>		
<b>SGL Drivers Licence Requirements</b>	Class 5 or better	Class 5 or better	-	Not within Cities jurisdiction to change
<b>SGL Vehicle Licence</b>	PT plate	PV Plate	Type of licence plate is regulated by SGI	Not within Cities jurisdiction to change
<b>Licences Required</b>	Broker, Vehicle, Driver	Transportation Network Company only - company must ensure all drivers and vehicles meet provincial and city regulations - must maintain driver and vehicle lists	Consistent with other municipalities	no change
<b>Maximum Licences</b>	There are no limits to the number of taxi drivers Vehicle licences: - regular taxi licences are limited to 120 - accessible taxi licences are limited to 18 - seasonal taxi licences are limited to 47	There are no limits to the number of TNC drivers and their related vehicles	TNC drivers tend to operate on a part time basis. Setting limits on the number that may register with a provider limits the pool that could be operating and reduces transportation options for passengers	no change
<b>Display of licence</b>	Display city issued taxi driver's identification card such that it is clearly visible to passengers - includes picture of driver, taxicab licence number, date of issue & expiry date of licence, and drivers licence number	TNC issued identification card which may be contained within the APP - includes picture of driver, driver's first name, date of issue & expiry date, vehicle information used by the driver, TNC name and method to contact	Allows passengers to confirm identity and company affiliation of the driver	no change
<b>Annual Licence Fee Paid to City</b>	\$50 Taxi Driver's Licence - New \$25 Taxi Driver's Licence - Renewal \$375 Taxi Owner's Licence \$375 Taxi Broker's Licence \$50 Transfer Fee - Broker or Vehicle \$50 Vehicle Inspection Fee - with meter check \$30 Vehicle Inspection Fee - no meter check	TNC licence fee is based on fleet size: \$2,500 1-10 vehicles \$12,000 11-50 vehicles \$25,000 over 50 vehicles	TNC fee is a base fee that covers the base cost of licensing, enforcement and inspections based on vehicle size	no change
<b>Per Trip Licence Fees Paid to City</b>	none	Per trip fee: \$0.20 service fee \$0.07 accessible fee	Associates actual trip activity to the fee that is charged and covers the incremental costs for trip data analysis	no change

<b>Criminal Record Checks (CRC)</b>	Per the provincial Vehicle for Hire Regulations , drivers must not have been convicted of specified offences in the Criminal Code (Canada) and the Controlled Drugs & Substances Act (Canada) - Drivers must attend Regina Police Service (RPS) to conduct CRC - Approved for service by RPS via certificate of approval (COA) -COA may include background checks determined to be appropriate by the Chief of police, eligibility to work in Canada, circumstances of offences, and involvement in criminal activity relevant to operation of a taxi	Per the provincial Vehicle for Hire Regulations , drivers must not have been convicted of specified offences in the Criminal Code (Canada) and the Controlled Drugs & Substances Act (Canada) - Drivers can submit CRC request online - Reviewed and approved for service by TNC	Local Police databases used to conduct COA are not available online. RPS is able to conduct COA for TNC drivers using the monthly driver lists provided by the TNC and request removal from TNC platform if appropriate	Remove reference to The Traffic Safety Act section that has been repealed Does not change application of the requirement
<b>Licence Refusal/ Revoking</b>	The Licence Inspector may revoke, refuse to issue or refuse to renew a licence	The Licence Inspector may revoke, refuse to issue or refuse to renew a licence	-	no change
<b>Appeal process</b>	Appeals can be made as per The Regina Appeal Board Bylaw.	Appeals can be made as per The Regina Appeal Board Bylaw.	-	no change
<b>SGI Inspection</b>	Provincial Vehicle for Hire Regulations: - valid stage 2 inspection certificate - annually by a qualified mechanic appointed by SGI	Provincial Vehicle for Hire Regulations: - valid stage 2 inspection certificate - annually by a qualified mechanic appointed by SGI	Assesses the road worthiness of the vehicle	no change
<b>City inspections</b>	Annually upon licence issuance or transfer between owners and/or vehicles; and Upon request	Upon request	Not an assessment of road worthiness - Confirms SGI registration references City taxi licence (due to limited # available) - Validates equipment is in working order: payment terminal, taximeter, camera - Tariff of fees displayed - Seals taxi meter to ensure rates are tamper proof TNC do not have equipment requirements	no change
<b>Meters</b>	Must be equipped with a sealed taximeter programmed with approved rates Must be used for all fares except those classified under "Special Trips"	Must not use a taximeter	Taximeter ensures consistent, reliable pricing. TNC use APP calculated pricing that is communicated and accepted by passengers prior to fare acceptance	no change

<b>Vehicle age</b>	Must not be more than 8 model years old	No restrictions Major TNC have internal policies to limit vehicle age to a maximum of 10 years old	When booking a TNC customers can view vehicle details prior to accepting the trip. Taxi customers do not have the ability to view vehicle details therefor this requirement is in place to meet customer expectations	Increase vehicle age limit for taxis to 10 years
<b>Decals</b>	Decals must be in a contrasting colour, at least 75mm in height and include: (a) the name and phone number of the taxicab broker on the passenger side doors, driver side doors, and rear of the vehicle; and, (b) an identifying number assigned by the taxicab broker on the passenger side fender, driver fender, and rear of the vehicle;	Decals are prescribed in the provincial Vehicle for Hire Regulations and must: (a) identify the transportation network company (b) is located on at least 2 sides of the vehicle (c) measures at least 64 centimetres in area; and (d) is visible to the public. Must not display the words "taxi" or "cab" Must not use a top light	Decals identify For Hire vehicles to the public and the Regina Police Service. Taxis require decals that are larger and easily visible in order to provide customers the ability to flag a fare on demand from a business or curbside	Reduce taxi decal requirements to: Decals must be in a contrasting colour, at least 75mm in height and include: (a) a sign on top of the vehicle; (b) name of the taxicab broker and identifying number assigned by the taxicab broker on both sides and rear of the vehicle
<b>Cameras</b>	Must have a fully functioning security camera system that is configured for video and sound  The location and USB drive is both unknown and inaccessible by the driver. Footage is under the direct control of the Regina Police Service	Not required	Cameras are required in taxis to promote safety in these vehicles that are primarily used to transport passengers. Not required in TNC vehicles as they are used by part time drivers and the App has built in safety features such as: - No cash is exchanged - No anonymity, passenger and driver information is shared prior to trip - Ability to share ride location with others	no change
<b>Trip Fares/Rates</b>	Fares are calculated by time and distance; Maximum fares are prescribed in the Tariff of Fees; Allowable extra charges are prescribed in the Tariff of Fees; Fares below the maximum are allowed	Calculated within the APP; Estimated total cost must be provided to the customer prior to accepting the trip and must include the applicable rate charged and any variable or surge pricing	Where there is no method to confirm acceptance of a quoted fare (via phone or street hails) a fare schedule is required to provide consistent and predictable fares. This is not required where documented acceptance by both parties can be acquired prior to the trip and maintained for future reference.	Allow taxicab brokers to provide pre-arranged trips at fares other than the maximum charges set out in the Tariff of Fees provided that the APP meets all requirements and the total cost of the trip is provided to the customer prior to accepting the trip
<b>Payments</b>	Payment is made directly to the taxi driver; Accept cash, debit card and credit card	Payment may only be made through the mobile application	Due to the unique features of TNC platforms, allowing payments directly to the drivers is not compatible to these business models.	Allow taxi brokers that choose to offer approved pre-arranged trips will be permitted to accept payment through a mobile application, however they will not be limited to accepting payment in this form.

<b>Accessible Service</b>	Every taxicab broker shall ensure that at least one accessible taxi is available for dispatch at all times and if no accessible taxicab affiliated with that broker is available then the broker shall be responsible to contact another broker to have an accessible taxicab dispatched	Pays an accessibility per trip fee on all trips in lieu of providing accessible service	Due to the needs of accessible vehicle owners and the cost of the vehicles, TNC see few owners register to provide this service. Collection of the accessibility fee will be used to support accessible services	no change
<b>Street Hails/Flagged Fares</b>	Permitted	Prohibited May only accept trips facilitated by the mobile application of a TNC	Flagged fares are not compatible with TNC platform-only dispatch models. Regulation of TNC reflect that this service is not provided (pre-booking requirements)	no change
<b>Taxi Stands</b>	May stop or park at a taxi stand reserved for the affiliated brokerage	Prohibited from stopping or parking in a taxi stand	Taxi brokers may purchase reserved taxi stands annually for the sole use of taxi drivers affiliated with their brokerage	no change
<b>Service Animals</b>	Drivers must accept service animals, unless exempted by the Licence Inspector, without charging an additional fee	Drivers must accept service animals, unless exempted by the Licence Inspector, without charging an additional fee	-	no change
<b>Driver Conduct</b>	Same as TNC except: - must keep a daily trip record of all trips - drive the most direct route unless otherwise directed by the passenger	Same as Taxi except: - must not transport non-ambulatory passengers unless the vehicle is certified for that purpose	A trip log captures trip information not recorded in a dispatch system including street hail data and drop off location for all trips. Deviating from the most direct route, could increase the cost of the fare. All TNC trips are initiated and tracked within the mobile App including confirmation of price prior to trip acceptance and therefore these requirements do not apply	Require taxi drivers to ensure all trips provided by the driver, including street hails, are recorded in the computer aided dispatch system of the Broker.
<b>Trip refusal</b>	Driver may refuse a passenger who is intoxicated, disorderly, using profane language, or where the taxicab driver reasonably believes his or her safety would be at risk if the person was accepted as a passenger. May refuse to provide accessible service if the pickup or delivery points are not accessible, a non-ambulatory passenger refuses to use the seat belt attached to that passenger's wheelchair or scooter, or the accessible taxi cannot safely accommodate or transport a particular type of wheelchair or scooter.	No regulations related to trip refusal	TNC services are accepted by both driver and passenger at time of dispatch via the APP	no change

<b>System Requirements</b>	CAD and GPS capable of: - sending trip requests to a taxi - storing & retrieving trip data - providing location & time information	Online App capable of: - facilitating pre-arrangement and dispatch of all trips - transmitting all information required to be provided to passengers and drivers - recording all driver, vehicle and trip data	-	no change
<b>Information provided to customer prior to trip</b>	For accessible service must provide approximate time of any delay	Provide the following information to a passenger prior to initiation of the trip: i. the applicable rate charged for the trip; ii. any variable or surge pricing for the trip; iii. an estimate of the total cost of the trip; iv. if any other passengers can or are being picked up on the trip; v. the first name and image of the driver; vi. the vehicle make and model, vehicle model year or image, and vehicle licence plate number; vii. estimated time of pick-up;	Allows passengers to confirm driver identity, vehicle identity, company affiliation and provides confirmation of price to be charged for TNC. Taxi identity is provided through highly visible vehicle decals and city licence number, physical driver badge in vehicle and trip pricing is based on the metered fare.	Require that for pre-arranged trips booked through an approved taxi App the following information must be provided to a passenger prior to initiation of the trip: i. the applicable rate to be charged for the trip, including how the rate is calculated; ii. any extra charges as permitted by subsection 4(2) of the Tariff of Fees, variable or surge pricing for the trip; iii. an estimate of the total cost of the trip; iv. estimated time of pick-up; v. the vehicle number assigned to the taxicab;
<b>Information provided to customer upon completion of the trip</b>	Upon request, issue receipts to passengers, provide taxicab driver's licence number, the City issued owner's licence number, taxicab identification number, and name and address of the taxicab broker	Provide a receipt to the passenger for every trip containing the following information: (a) the total amount paid; (b) the date, time and duration of the vehicle for hire service; (c) the pick-up and drop off locations; (d) the route taken; (e) the driver's first name; (f) the vehicle licence plate number; (g) the name of the licenced transportation network company; (h) provide ability to rate the driver The receipt may be provided electronically.	-	Require that for pre-arranged trips booked through an approved taxi App the following information must be provided to a passenger at the conclusion of the trip a receipt, which may be provided electronically, containing: i.The total amount paid; ii.The date, time and duration of the taxi service; iii.The pick-up and drop-off locations; iv.The taxi badge number of the driver; v.The vehicle number of the taxi cab; vi.The name of the taxicab broker;

<b>Data Submissions to City</b>	Summary trip data submitted quarterly for accessible and regular fares including: - total number of trips provided - number of vehicles in service - average wait time - number of "no show" fares Seasonal trip data upon completion of season Adhoc data upon request	Detailed trip data, driver and vehicle information submitted monthly including: - full name of the driver - drivers licence number - vehicle make, model, year and plate number - total number of trips provided - date and time of each trip request - date and time of completion of each trip Adhoc data upon request	City may obtain additional data upon request	no change
<b>Data Submissions to RPS</b>	Not required	Driver and vehicle information is submitted monthly	Provides information to RPS to conduct enforcement activities of TNC obtained from taxi drivers through COA process	no change
<b>Data Retention</b>	Must be kept for a minimum of six months	Must be kept for a minimum of one year	Data provides the ability to review supply, usage and wait times and supports policy decisions	Increase retention period for taxi brokers to one year