

# **Van de's Accessible Transit**

3052 – 25<sup>th</sup> Avenue • Regina, Saskatchewan S4S 1K9 • Phone: (306) 586-1972

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February 19, 2020

City Clerk, and

His Honor the Mayor and City Council

## **RE: TAXI REVIEW BYLAW SCHEDULED FOR FEB 26, 2020 COUNCIL MEETING**

I would like permission to speak at the February 26<sup>th</sup> council meeting regarding the City Taxi Bylaw computer system which is currently in use, and how it is affecting Van de's Accessible Transit customer service, productivity and income.

I would like to request that a one vehicle taxi company be exempt from having to use this computer system. As a one-man operation that specializes in transporting physically disabled individuals in wheelchairs, this system is not feasible. It is very costly to have to hire someone full-time to operate the computer, plus all the expenses I have encored so far by purchasing a computer and hiring someone to install and operate the program.

I am finding it just too costly when I can keep manual records that are just as efficient, if not better, and provides much more detail. Because of the high expense I might be forced to shut down my Accessible taxi service, which would be a shame as the company has been in business since 1995 (25 years) and has numerous regular and loyal customers.

Enclosed is a trip sheet which I complete each day and feel it would be just as efficient as doing the reports on the computer. If you feel that there are changes which should be made to this form, I would be more than happy to oblige. These trip sheets would be forwarded to the Taxi License Department on a regular basis as required by the Department. I would be happy to answer any questions.

As far as service from the Computer Company, as I am a one vehicle operation and the other taxi companies have a fleet of 60 or more vehicles, if there is a computer technical problem, unfortunately I am the last one to be served, which I can understand.

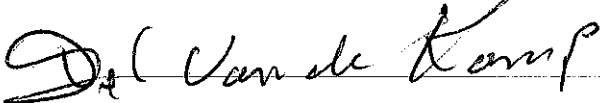
In closing, I hope you can understand the issues I am having. As I said earlier, I have been in business for 25 years and would hate to have to give it up as I have a very strong repertoire with my customers. Once again if you have any questions I would be happy to answer them, along with providing my opinion on other Tax Bylaw matters including:

- Uber
- Fare Structures
- Airport Fees
- Transfer Fees
- Badge Replacement Fees
- Data Submission
- any other pertinent areas

Thank you.

Respectfully submitted,

**VAN DE'S ACCESSIBLE TRANSIT,**

A handwritten signature in black ink, appearing to read "Del Van De Kamp", written over a horizontal line.

Del Van De Kamp,  
Owner/Operator

## Van De's Daily Trip Log

[illegible]