



ACCESSIBILITY ADVISORY COMMITTEE

**Wednesday, May 2, 2012
5:30 PM**

Larry Schneider Board Room, Main Floor, City Hall



Office of the City Clerk

Notice of Meeting

Accessibility Advisory Committee

Date: Wednesday, May 2, 2012
Time: 5:30 PM
Place: Larry Schneider Board Room, Main Floor, City Hall
RSVP: Regrets only at 777-6761 or
Email: proettger@regina.ca

Members

Councillor John Findura (non voting member)	Michael Richter (Vice Chairperson)
Michelle Busch	Barbara Schmuland
Jennifer Cohen	Pamela Snider
Bill Gray (Chairperson)	Don Shalley
Richard Harmon	Don Trew
Heather Petrychyn	Debra Welder

Agenda Distribution List

Public & Private Agenda Package:

City Manager, Glen Davies
City Clerk, Joni Swidnicki
Deputy City Clerk, Amber Smale
City Solicitor, Byron Werry
Deputy City Manager, Community Planning & Development, Jason Carlston
Deputy City Manager, Corporate Services, Brent Sjoberg
Director of Community Services, Chris Holden
Manager, Transit Operations & Services, Vacant
Director of Transit, Kim Onrait
Manager, Transit Operations & Accessibility, Lynette Griffin
Manager, Licensing & Municipal Fines, Andrea McNeil-Wilson
Senior Advisory to the Mayor, Mark Rathwell
Coordinator of Social Development, Janice Solomon
Inclusion & Aboriginal Consultant, Bev Cardinal
Committee Assistant, Peggy Roettger



Office of the City Clerk

**Public Agenda
Accessibility Advisory Committee
Wednesday, May 2, 2012**

Administration Reports

ACC12-11 Conventional Transit Accessibility Training

Recommendation

That this report be received and filed.

Communications

ACC12-12 Design Regina and Transportation Master Plan Update

ACC12-13 Review of the 2012 Work Plan

May 2, 2012

To: Members,
Accessibility Advisory Committee

Re: Conventional Transit Accessibility Training

RECOMMENDATION

That this report be received and filed.

CONCLUSION

The Accessibility Advisory Committee (ACC) will receive a presentation from the Transit Department at its May 2, 2012 meeting regarding its draft plan to provide additional training to all conventional transit operators and supervisors regarding policies related to providing good customer service to individuals with disabilities and securing people using mobility assistive devices such as wheelchairs and scooters.

BACKGROUND

At the ACC's March 7, 2012 meeting, the Transit Department presented a report on expanding the number of low floor bus routes. As a result of this report, there was discussion about the Transit Department's plans to provide further training to conventional transit operators and supervisors about policies regarding how to provide good customer service to individuals with disabilities and securement procedures for people using mobility assistive devices such as wheelchairs and scooters. The Transit Administration determined that it would be beneficial to provide a presentation to the ACC on this topic and solicit feedback.

DISCUSSION

With the expansion of the number of low floor buses, there has been an increased usage of conventional transit by individuals with disabilities. The Transit Department plans to provide additional training to all conventional transit operators and supervisors so that they can:

- 1) Understand the Transit Department's policies regarding assisting and securing individuals with disabilities;
- 2) Provide good customer service to individuals with disabilities; and
- 3) Properly secure people using different types of mobility assistive devices.

The presentation from the Transit Department will provide information on the three components of the training. Following the presentation, a discussion will be held to solicit feedback from the ACC so input can be received before the training program is finalized.

RECOMMENDATION IMPLICATIONS

Financial Implications

The Transit Department has funds allocated within its 2012 operating budget to conduct training.

Environmental Implications

None with respect to this report.

Strategic Implications

Providing additional accessibility training for conventional transit operators and supervisors supports the City's vision of becoming a more inclusive community because it will provide enhanced customer service for individuals with disabilities.

Other Implications

None with respect to this report.

Accessibility Implications

The discussion and feedback from the ACC will assist the Transit Department developing the training so that it will best meet the needs of its audience.

COMMUNICATIONS

The Administration is developing a series of communication tools to support operators and help individuals with disabilities understand how to use fixed-route transit.

DELEGATED AUTHORITY

The training of transit operators and supervisors is within the delegated authority of the Administration.

Respectfully submitted,

Respectfully submitted,

Lynette Griffin, Operations & Accessibility
Manager
Transit

Kim Onrait, Director
City Operations

May 2, 2012

To: Members,
Accessibility Advisory Committee

Re: Design Regina and Transportation Master Plan Update

The purpose of this communication is to provide an opportunity for the City Administration to provide a presentation intended to update the Accessibility Advisory Committee on both Design Regina and the Transportation Master Plan study.

Respectfully submitted,

Todd Blyth, Secretary
Accessibility Advisory Committee

**Accessibility Advisory Committee
2012 Work Plan**

<i>Deliverable (What)</i>	<i>Action(How)</i>	<i>Resources (Who)</i>	<i>Participate /Lead</i>	<i>Budget</i>	<i>Start/Complete Date (When)</i>
1. Accessibility Forum	Establish working group to decide on topics	All	Lead		March 2012
2. APS/Pedestrian Ramps	-Review City policies/bylaws including Saskatoon -Research other cities -Seek input from others stakeholders (ie: CNIB)	All	Lead		April 2012
3. Terms of Reference	Establish a working group to review and provide recommendations to City Council	All	Lead		Immediately
4. Communication Strategy	Establish a working group to implement a snow removal week similar to the accessible parking week (help your neighbour campaign)	All	Lead		Immediately

May 2, 2012

To: Members,
Accessibility Advisory Committee

Re: Review of 2012 Work Plan

Attached to this communication is the approved 2012 Work Plan for the Accessibility Advisory Committee. The purpose of this communication is to provide an opportunity for further discussion, if required.

Respectfully submitted

Todd Blyth, Secretary
Accessibility Advisory Committee

**Accessibility Advisory Committee
2012 Work Plan**

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